

****Pharmacy Notice****

Louisiana Department of Health

Bureau of Health Services Financing (Louisiana Medicaid)

*******Important Notice of Postponement*******

Transition Date Postponed

The go-live date of transition to the Single Pharmacy Benefit Manager (SPBM) to Magellan Medicaid Administration, LLC's (MMA) Pharmacy Benefit Manager (PBM) has been postponed to **October 28, 2023**.

New Pharmacy Benefits Manager

Starting **October 28, 2023**, MMA will be the Single PBM for the approximately 1.7 million Beneficiaries of (6) six managed care organizations (MCOs): AmeriHealth Caritas, Aetna Better Health, Healthy Blue Louisiana, Humana Healthy Horizons, Louisiana Healthcare Connections, and United Healthcare Community Plan.

Claim Submission Information

Pharmacy claims with a date of service on or after October 28, 2023 must be processed using MMA's RxBIN, RxPCN, and Rx Group assigned numbers, which are included in the table below. Pharmacy claims with dates of service prior to October 28, 2023 must be submitted to the prior MCO PBM pharmacy claims processor.

The following claim submission fields and requirements are being **highlighted** to assist in your claim filing success during this transition. All claims must be submitted under the NCPDP Telecommunication Standard Version/Release D.0. The following fields are claim submission differences, effective **October 28, 2023**.

Transaction Header Segment

Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
101-A1	BIN Number	025986	M	NEW!
104-A4	Processor Control Number (PCN)	1214172240	M	NEW!

Insurance Segment

Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
301-C1	GROUP ID	LAMCOPBM	R	NEW!

Patient Segment

Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
335-2C	Pregnancy Indicator	Blank = Not Specified 1 = Not Pregnant 2 = Pregnant	RW	NEW! Used to identify Pregnancy if pregnancy could result in different coverage, pricing, or patient financial responsibility. Note: Alternately, Field ID: 461-EU (Prior Authorization Type Code) may be used to identify pregnancy.

Claim Segment

Field #	NCPDP Field Name	Value	Payer Usage	Payer Situation
419-DJ	Prescription Origin Code	1 = Written 2 = Telephone 3 = Electronic 4 = Facsimile 5 = Pharmacy	R	NEW!
996-G1	Compound Type		RW	NEW! Required when needed to clarify the type of compound.

Please note in the Payer Usage column: M = Mandatory, R = Required, and RW= Required when qualified.
Note: Effective 10/28/23, this plan supports Partial Fills. Please refer to the Payer Sheets for additional information.

Payer Sheets

Payer Specification Sheets can be accessed at the <https://www.lamcopbmpharmacy.com/forms-and-information> link by selecting **All** in the **Type of Documents** drop-down menu. The Payer Specification Sheets include the claim submission fields and requirements to assist in claim filing. We encourage you to contact your software vendor to make them aware of the upcoming transition.

ID Cards

Member ID cards with the new processing information (Rx BIN, Rx PCN and Rx Group) have been issued by the MCO's ahead of the originally planned transition date. It is possible that beneficiaries will present their new ID cards to the pharmacist ahead of the transition date. Pharmacists should notify beneficiaries of the delay in transition and inform them that the claim will be processed through their current MCO PBM. Beneficiaries should produce their new ID cards on or after October 28, 2023, for their information to be updated in the beneficiary's respective pharmacy system.

Pharmacy Testing

MMA encourages pharmacies to submit test claims prior to the transition. MMA will be accepting test claims during the testing window from **August 28, 2023, through October 20, 2023**. If you would like to submit test claims, please e-mail MRxPharmacyTesting@magellanhealth.com with your contact's name, phone number, pharmacy National Provider Identifier, and Switch information to receive the testing packet.

Important Training Available Soon for Pharmacy Providers

MMA will provide self-paced virtual training for pharmacy providers. This approach to learning will allow pharmacy providers to complete training at a time that is convenient to their schedules. The informational video can be accessed here: <https://www.lamcopbmpharmacy.com/provider-training>.

Support and Contact Information

Beginning **October 23, 2023**, participating pharmacies can contact Magellan's Pharmacy Call Center at 800-424-1664 for general pharmacy support, medication dispensing, and access issues.